

MEET THE TEAM

ScotRail Day One Management Team



Steve Montgomery
Managing Director

"I am proud to steer ScotRail into a new era."



Jacqueline Taggart
Customer Experience Director

"Keen to get started on significant investment programme that will benefit our people, stations and communities across Scotland, and which will deliver a 'best-in-class' customer experience based on mutual trust and engagement."



Angus Thom
Acting Engineering Director

"It will be great to have high speed trains within the ScotRail fleet, enabling us to provide a top-end intercity rail experience for customers in Scotland."



Kenny McPhail
Finance Director

"My focus will be to ensure that we embrace innovative technology to improve the customer experience from the start to the end of the journey, and that we run an efficient business."



Jonathan Crick
Commercial Director

"I am lucky to be joining a team who have already achieved a huge amount at ScotRail and look forward to helping introduce many new initiatives, aimed at increasing the value, convenience and quality of rail travel in Scotland."



Jacqueline Dey
Operations Director

"We are working towards an Alliance with Network Rail which will deliver many benefits for customers, including a more balanced and resilient timetable, and will reinforce ScotRail's position as progressive train operator."



Sean Duffy
Client & Communications Director

"I'm looking forward to keeping our promises to customers and the Scottish Government - delivering the key franchise commitments that will not only transform people's impressions of rail but will also position Scotland's railway as a valuable and legitimate contributor to the country's rising social and economic performance."



David Lister
Sustainability & Safety Director

"I am delighted to be joining the Abellio Scotrail team at the start of the new franchise and I am looking forward to being part of the alliance team delivering sustainable improvements for the travelling public and communities we serve"



Matt Watson
Business Transformation Director

"I'm excited at the prospect of striving together with everyone at ScotRail to improve all aspects of the business and make life better for passengers and all team members."

